



Tanker and Terminal Operations For Shipping Agents (1 or 2 days- in house)

This program was designed especially for shipping and charterers agents to familiarize them with day to day operational procedures in marine terminals and on board tankers. It teaches them the basics of Health, Safety and Environment (HSE) and to control and understand operational risks and be able to issue cargo documentation. Part of the course is to explain cargo calculations and international standards of quantification, Inco Terms and the role and responsibilities of consignor or consignee.

Who should attend?

Shipping agents, shipping brokers, freight forwarders, customs, port authorities and other interested parties.

We make people better!



Tankers and Tank Storage, Health Safety & Environment, Cargo Calculations & Documentation for Shipping Agents.

Day 1 Program

0830-1030

- Introduction – pre discussion – listing of questions to be answered
- Tanker Anatomy and Definitions
- Tank Terminal and Tanker Interface- OCIMF- Stowage Plan

1045-1215

- Safety Checklist –Mooring Video (20 minutes)
- Understanding and practise of oil or chemical volume calculations
- Understanding Abbreviations; GOV, TCV, GSV, etc.

1315-1500

- Basics of demurrage and charter party terms
- Cargo documents: Issuing a Bill of Lading, Manifest, Quality, Quantity Certificates
- Writing a Letter of Protest – Practise
- B/L based on ship's figures by Vessel's Experience Factor

Learning more about this course is easy, just fill in the form on [this page](#). And we'll take care of the rest.



Day 2 Program

0830-1230 – Cargo Calculations- understanding volume and weight

- Petroleum Products
- Chemicals
- Crude Oil
- Liquefied Petroleum Gas

1315-1530

- Documentary: Dirty Cargo (50 minutes)
- Group Discussion
- Awarding Certificates, Course End

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Course Instructor



Arend van Campen, MA, MEI, Tank Terminal Training, Netherlands

Arend van Campen is a committee member of the Dutch Branch of the Energy Institute. Arend has worked for over 30 years as a Marine Cargo Expediter and Loss Prevention Advisor around the globe including Amsterdam, Rotterdam and Antwerp for a number of clients such as Shell, BP, Exxon, Pertamina, Q8 Petroleum, Gulf Nederland, Vopak, Cargill, Amfert, Mobil and Petroplus.

He started his career as a deckhand on tanker barges in Holland in 1977. After a few years, and serving in the Dutch Air force, he joined Saybolt to pursue an international career in cargo surveying and superintendence. He spent 2 years in Skikda, Algeria where he worked under extreme circumstances and learned to protect client's interest to the fullest. At the end of 1984, he joined Oil Inspections and worked for them as a Loss Control Marine Superintendent until the end of 1987 when he decided to start his own company PSA, which to date still operates under this name in Algeria and Africa, although he no longer participates. PSA worked as a major contractor of tank terminal operations

He worked in Indonesia where he was the key Loss Control and Supply Chain Advisor to the Pertamina board of directors until 2008. There he taught and trained operational personnel and set up an efficiency program to eliminate and control operational losses such as demurrage, quality and quantity discrepancies and S&W - free water issues.

After that, he returned to Amsterdam where he was contracted by MAIN BV (Gulf Oil Nederland) to manage their slop oil recovery plant. At present, he runs Tank Terminal Training offering varied training programs for the energy industry, which has been officially recognized by the Energy Institute as an approved learning provider.

Arend holds a Master's degree in Business Ethics & Social Responsibility and teaches that a safe, sustainable and profitable business can thrive only when people choose and act ethically. He set up 'CREAZENE', a research institute focusing on a sustainable future for human well-being and the preservation of the environment.

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